

JMH GROUP HSQE MANUAL

3. HSQE POLICY STATEMENTS

3.1 QUALITY POLICY STATEMENT

The JMH Group (the 'Organisation') aims to provide defect free products to its customers on time and within budget.

The Organisation operates a Quality Management System that complies with BS EN ISO 9001: 2015 certification, including aspects specific to the provision of construction services.

The management team are committed to:

- a) Developing and improving the Quality Management System
- b) Continually improving the effectiveness of the Quality Management System
- c) Enhancing of customer satisfaction
- d) Ensuring that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- e) Communicating throughout the organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- f) Establishing the Quality Policy and its objectives.
- g) Ensuring that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
- h) Ensuring the availability of resources.

The structure of the Quality Management System is defined in this Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

The organisation aims to comply with all relevant statutory and regulatory requirements.

The organisation constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is reviewed on a least an annual basis to ensure its continuing suitability.

Copies of this Quality Policy Statement are made available to all relevant interested parties upon request to the Group Company Secretary. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.



Signed:

Name: Tracy Bourne

Position: Director

Date: 06/08/2025